**Mobile Phone**

**How to Set Up Mobile Pass+ Authentication for Login to Global Protect or MyWorkSpace**

Mobile Pass+ provides a one-time use token that can be used to log into Global Protect or MyWorkSpace.

**What You Need**

* An IOS or Android mobile phone.
* SafeNet MobilePASS+ downloaded from your App Store. **Don’t open the app yet.**
* Your email from [noreply@us.safenetid.com](mailto:noreply@us.safenetid.com) with the subject **CenturyLink Authentication Service Self-enrollment.**  You will need to open this email on your mobile phone. If you cannot access Century Link email on your phone, you can forward the email to a personal email account.

**Enroll Mobile Pass+**

* From your phone, open the email from Safenet Trusted Access/[noreply@us.safenetid.com](mailto:noreply@us.safenetid.com) You’ll see the words   
  **To enroll the software token on your mobile device, go to the following URL**: Click the URL below that sentence.

SAMPLE EMAIL:

Your SafeNet MobilePASS+ software token has been created.   
  
**To enroll the software token on your mobile device, go to the following URL**:   
<https://cloud.us.safenetid.com/selfEnrollment/index.aspx?code=xxxxxxxxxxxxxxxxxxxxxxxxxx>

If you do not have access to Lumen email on your mobile device you can forward this message to a personal email. This new token will **NOT** replace your SecurID/NacID/NacPASS/SMS token, please do not remove them. If you have questions about the process you can go to this website [MFA FAQ](https://mfa.centurylink.com) for further information.

* You’ll see the following. (Please note that this picture is from an IOS phone. It may look a little different on an Android phone.)
* You should have already downloaded the app. If not you can click on the icon to download the app. **Don’t open the app yet.**
* Click on Enroll your MobilePass+ token

Graphical user interface, text, application

Description automatically generated

You’ll be asked to open the link using MobilePASS+. Click Open.

Graphical user interface, text, application

Description automatically generated

You’ll see this screen. Click Activate

A screenshot of a phone

Description automatically generated with low confidence

Click Next.

A screenshot of a phone

Description automatically generated with medium confidence

You’ll be taken to a new screen that says “Activating”

A picture containing graphical user interface

Description automatically generated

Next, set up a 4 numeric character pin code of your choosing. Confirm pin then click OK. Remember your pin code.

Graphical user interface

Description automatically generated with medium confidence

You can choose to use TouchID or FaceID (if enabled on your phone already) instead of the pin code.

Text

Description automatically generated

Once finished, you’ll be taken to a screen that shows your 6 digit passcode and you should be able to log into Global Protect/Citrix MyWorkspace, etc.