Windows Hello

Windows Hello is an authentication technology that allows users to sign in to their Windows devices using biometric data, or a PIN, instead of a traditional password. Lumen Security does not require the PIN to be changed, making login a breeze.

Users with the new devices including the Surface Laptop can also set up facial recognition to log into or unlock their computer by simply pressing Ctrl+Alt+Del and looking at the camera.

Setup instructions for Windows Hello for Business can be found at My Support Desk - Setting up Windows Hello (service-now.com) Note: Support for MobilePASS+ users may not be available at this time, please check the My Support Desk article for more information about support. Users using Microsoft Authenticator are fully supported.